

### **Personal Information Protection Act 2004**

## **Application for Personal Information**

#### When to use this form

You should use this form when you are seeking access to personal information that you believe is held by the Department of Health (DoH) or Tasmanian Health Service (THS).

If you are applying for access to information that is not personal information, you should contact DoH or THS to discuss the information you are seeking.

If you are applying for access to someone else's personal information on their behalf, you will need to have the consent of that person. Consent must be in writing and supported by evidence of the person's identity.

#### Where you should send this form

A number of operational units within DoH and THS hold personal information. The fastest way to access personal information is to contact the unit that holds your information.

If you are applying for your **Tasmanian Health Service records** (including District Hospitals, Community Health Centres, Mental Health, Alcohol & Drug and Correctional Health records) please contact the relevant service below:

Service	Contact Information		
THS- Southern Region	GPO Box 1061		
Release of Information Officer	2/25 Argyle Street HOBART		
Health Information Management Services	TAS 7000		
Royal Hobart Hospital	Phone: (03) 6166 8898		
	Email: himshio@ths.tas.gov.au		
Release of Information Officer	Level 2, 274-280 Charles Street		
Health Information Management Services	LAUNCESTON TAS 7250 Phone:		
Launceston General Hospital	(03) 6777 6556		
	Email: lgh.patientroi@ths.tas.gov.au		
Release of Information Officer	Ground Floor, Brickport Road BURNIE		
Health Information Management System	TAS 7320		
North West Regional Hospital	Phone: (03) 6493 6126		
	Email: <a href="mailto:nw.patientroi@ths.tas.gov.au">nw.patientroi@ths.tas.gov.au</a>		
Release of Information Officer	Bass Highway Latrobe		
Health Information Management	PO Box 21 LATROBE TAS 7307		
Mersey Community Hospital	Phone: (03) 6478 5246 or (03) 6478		
	5131 Email: <a href="mailto:nw.patientroi@ths.tas.gov.au">nw.patientroi@ths.tas.gov.au</a>		
Release of Information Officer	GPO Box 125		
Statewide Mental Health Services	HOBART TAS 7001		
(including Alcohol and Drug Services, Forensic	Phone: (03) 6166 0826		
Mental Health, Correctional Primary Health Service)	Email: smhs.records@ths.tas.gov.au		

Service	Contact Information
Information Officer	GPO Box 125
Clinical Services	HOBART TAS 7001
Ambulance Tasmania	Phone: (03) 6166 1978
	Email: at.pir@ambulance.tas.gov.au

If you need information from Children, Youth and Families, Housing, Disability or Ashley Youth Detention Centre, please go to the Communities Tasmania webpage<sup>1</sup>.

For all other requests for personal information, or if you are not sure which operational unit holds your information, send your application to:

Strategy, Information Management and Governance Office
Policy and Privacy
Department of Health
GPO Box 125
HOBART TAS 7001

Phone: (03) 6166 3912 Email: pipapplications@health.tas.gov.au

#### What happens after you lodge an application

The relevant operational unit will acknowledge receipt of your application. They may need to ask you to provide further information to enable them to process your application. If you have not completed all details on the application form, or have not provided appropriate evidence of your identity, the operational unit may be unable to process your application.

### **Charges for information**

You will be advised of any charges payable for accessing your information. Information may be withheld until all charges have been met.

**Important note:** This information does not constitute legal advice. If more information is required, consult the relevant legislation or a legal adviser, as necessary.

**Disclaimer:** While reasonable efforts have been made to ensure that the contents of this document are correct, the Crown in Right of the State of Tasmania, its agencies and employees, do not accept responsibility for the accuracy or completeness of the contents, and is not liable to any person in respect of anything or the consequences of anything done or omitted to be done in reliance upon the contents of this document.

<sup>1</sup> www.communities.tas.gov.au/about-us/your-rights/right-to-information

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# **Application for Personal Information**

Applicant's De	tails					
Family Name:			Title:			
Given Name/s:						
What is your da		DAY MONTH	YEAR			
DAT TIME CON	NTACT INFORMATIO	N:				
Address:						
	STATE:	POST	CODE:			
Telephone:	Business	Home	Mobile			
Email:						
	(Note that email is requeste	d for contact purposes only, and	d will not be used for formal	information release).		
Does application	n relate to your own pe	rsonal information?	Yes	No 🗌		
If yes, have you attached two forms of If no have you attached a completed consent identification, one photographic? form?						
Yes		Yes				
Do you wish to be:						
s	supplied with a copy of the document(s)?					
Or						
Inspect the document(s) in person?  Yes						

Please indicate ( information sough	where possible) w ght:	vhich of th	e following op	erational units	may hold t	he		
Royal Hobart	Hospital		Launceston	General Hospi	tal			
North West R	egional Hospital		Mersey Com	munity Hospit	al 🗌			
Mental Health	Services							
Ambulance Ta	asmania							
Other (provide o	details)							
	<b>Information Request:</b> To enable the Department to identify the information in its possession, please clearly outline your request below, or attach a separate sheet where necessary.							
Applicant's Signature:				Date:				
<u>Privacy Statement</u>								
processing your applica Information Protection Ac	ealth and Human Service tion for personal inform t 2004 and may be acces	ation. Persona	al information will b	e managed in accord	lance with the l	Personal		
Office use only:								
Received by:		Date		PIP reference	no:			
Identification 1:			Identification 2:					
Assign to: (Operational Ur	nit)		Consent Attac	hed:				