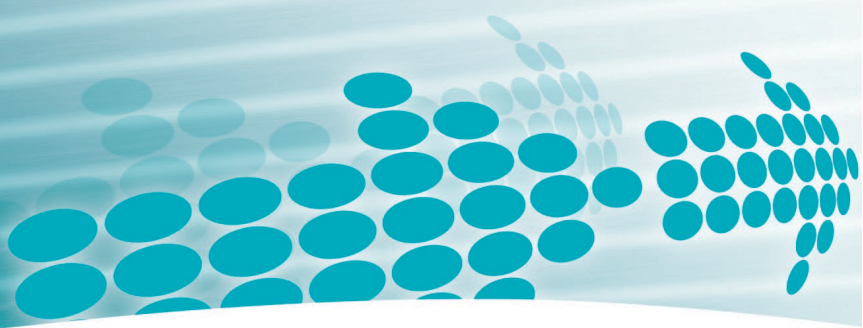


# TasEquip

## Equipment loan fact sheet



### What is TasEquip?

- TasEquip loans basic health equipment across Tasmania.
- TasEquip provides safe, reliable equipment to eligible clients, supporting them to do basic everyday tasks in their home.
- TasEquip re-loan equipment so not all items will be new when loaned to you.
- Equipment is only provided by TasEquip when you have been approved by an authorised prescriber.
- Authorised prescribers include Occupational Therapists, Physiotherapists, Speech Pathologists and Nurses who have done the required additional training.

### What to expect from TasEquip?

TasEquip will:

- Provide items that have been checked, cleaned, and maintained before loaning
- Arrange for the repair or replacement (where possible) of faulty items
- Make decisions to repair or replace equipment based on
  - Cost effectiveness
  - Value for money
  - Fairness and reasonableness
- Provide equipment as soon as possible

### Who can loan TasEquip equipment?

People who:

- Live permanently in Tasmania (not in an aged care facility)
- Have a Health Care or Pensioner Concession card
- Do not receive
  - Home Care Package (level 3 or 4)
  - Workers Compensation
  - Motor Accidents & Insurance Scheme (MAIB)
  - Department of Veterans Affairs (DVA) – please contact DVA to check your potential eligibility
  - National Disability Insurance Scheme (NDIS) NDIS participants are only eligible in exceptional circumstances such as urgent hospital discharge, or non-disability related equipment needs. Please discuss with your provider.
- Have a palliative diagnosis and need equipment to stay at home for “end-of-life care”
- Need equipment to discharge from hospital and can’t source equipment any other way

## Your responsibilities when loaning equipment

When loaning equipment from TasEquip you agree to:

- Take care of the equipment including cleaning it regularly
- Only use the item for its intended use and how you have been told to use it by your authorised prescriber
- Not modify the equipment
- Report maintenance or repairs needed to TasEquip
- Replace wheelchair batteries, tyres, and tubes when needed
- Return the equipment when no longer required (see return sites listed below)
- Contact your authorised prescriber if your condition changes and arrange a time for them to review the recommended equipment. This is to make sure the equipment is the best solution to meet your needs
- Pay the required fees, you will receive a bill in the mail which can be paid online or at any post office
  - You will receive a \$50 loan fee bill within a month of getting your equipment. This is for all equipment you have from TasEquip
  - If you still have the equipment, you will receive another loan fee bill each year around the same date
  - Repair fee - \$50 a year towards any new replacement parts (conditions apply)

## Equipment return sites

Call us on 1300 827 378 from 8.00am to 4.00pm, Monday to Friday (closed on weekends and public holidays).

Please return clean equipment to any of the sites below:

### TasEquip North

63 Dowling Street  
(entry is off Henry Street)  
Launceston 7250  
Phone: (03) 6777 4336  
Email:  
[NthTasEquip@ths.tas.gov.au](mailto:NthTasEquip@ths.tas.gov.au)

### TasEquip North West

(by appointment only)  
Mersey Community Hospital  
Moriarty Road, Latrobe 7307  
Phone: (03) 6478 5599  
Email:  
[NWTasEquip@ths.tas.gov.au](mailto:NWTasEquip@ths.tas.gov.au)

### TasEquip South

Repat Centre  
90 Davey Street  
Hobart 7000  
Phone: (03) 6166 7393  
Email:  
[SouthTasEquip@ths.tas.gov.au](mailto:SouthTasEquip@ths.tas.gov.au)

## Hospitals

Deloraine District Hospital, Georgetown District Hospital, King Island District Hospital, New Norfolk District Hospital, Northwest Regional Hospital, Scottsdale NESM Hospital, Smithton Hospital, West Coast District Hospital.

## Community Health Centres

Burnie, Campbell Town, Central Coast, Devonport, Huonville, Flinders Island, Rosebery, Sorell.

## Tasmanian Health Service (THS) feedback

The THS integrates acute, primary and community service. This integration has given service providers the flexibility to ensure people have the best services we can provide, as close as possible to where they live. The THS includes Tasmania's largest hospital and referral centre plus a range of rural hospitals, multi-purpose, and community health centres, supported by a wide range of community-based services. The THS welcomes feedback from patients and visitors to help us better understand your needs and improve care. To provide feedback, please contact the Consumer Liaison Service in your region - North (1800 008 001), North West (1800 062 322) or South (1800 811 911).

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