

How Do I Pay My Account?

There are several ways you can pay your account for your hospital care:

- Over the phone by credit card to the hospital's revenue office (phone numbers on the back of this brochure).
- Complete a credit card form available from the revenue office.
(Mastercard / Visa / EFTPOS only)
- In person at cashier locations - see contact details in this brochure.
- By mail – refer to the address on your invoice.

What Happens if I Don't Pay My Account?

If you do not pay your account in the agreed timeframe, your details will be sent to a collection agency to handle. If required, our hospital may also need to advise the relevant Commonwealth authorities.

If you are experiencing financial or non-financial problems which make it hard for you to pay your account, please talk to our revenue office.

Contact Details:

North West Regional Hospital

Brickport Rd, Burnie, TAS 7320
Revenue Office: (03) 6477 7787
Cashier Location: L4 Parkside, 1 Brickwell Street, Burnie 7320

Mersey Community Hospital

Bass Highway, Latrobe TAS 7307
Revenue Office: (03) 64785258
Cashier Location: Ground Floor, Mersey Community Hospital

Launceston General Hospital

Charles Street, Launceston TAS 7250
Revenue Office: (03) 6777 6027
Cashier Location: L3, Launceston General Hospital



Royal Hobart Hospital

Liverpool Street, Hobart TAS 7000
Revenue Office: (03) 6166 8252
Cashier Location: L1 Wellington Centre, Argyle Street Hobart 7000



Interpreter



THS Revenue Office

A Guide to Patient Charges

Obstetric and Gynaecological Care

Medicare Ineligible Patient

TASMANIAN
HEALTH
SERVICE



The Cost of Medical Care at Our Hospital

If you are pregnant and need either antenatal care (care during pregnancy) or to give birth to your baby and you arrive at our hospital, it is important to understand the cost of this care if you are an overseas student, worker or visitor to Australia.

If you do not hold a valid Medicare card, are not an Asylum Seeker or a visitor from a country which has a Reciprocal Health Care Agreement with Australia, you will be deemed a *Medicare Ineligible patient*.

For more information: Read our *A Guide to Patient Charges – for overseas workers, students and visitors* brochure.

Medicare ineligible patients are required to pay for all costs of maternity care as well as care for your baby should he/she require admission to our hospital.

Fees for radiology, pathology, pharmacy service and special-care nursery admissions are additional and may be billed separately.

Charges may vary depending on the treatment provided and whether you are covered by an Australian Health Fund.

International Students

With the exception of students from Belgium, New Zealand, Norway and Sweden it is a condition of your student

visa that you take out Overseas Health Cover.

What if I have Private Health Insurance?

If you have private health insurance with an Australian Health Insurance fund, or a guarantee of payment from your insurance company, please check with your health fund that you are covered for pregnancy-related care, and that your baby is covered for neonatal care. Any care during your pregnancy (antenatal care) costs \$346 per appointment and needs to be paid when an invoice is supplied to you by our hospital.

What Information do I Need to Bring to Hospital with Me?

You will need to bring:

- Your passport and visa
- Contact information during your stay in Australia
- Evidence of overseas residential address
- Health insurance policy details (if this applies to you)

What are the Costs of Hospital Care?

The below figures are a guide – fees are subject to change each year. You should request an up-to-date estimate from our revenue office prior to your hospital stay.

• Emergency Department (per visit)	\$ 603
• Outpatient visit (per appt)	\$ 346
• Overnight stay (per night)	\$ 2688
• Day Procedure	\$ 2282
• High Dependency Unit (per night)	\$ 4003
• Intensive Care Unit (per night)	\$ 6978
• Coronary Care Unit (per night)	\$ 4848
• Sub-acute	\$ 1583
• Non-acute	\$ 1146
• Doctors' fees	Full cost of service
• Diagnostics	Full cost of service
• Prostheses	Full cost of item(s)

Neonatal Care for Insured and Uninsured patients

- Overnight stay per baby in Special Care Nursery (per night) \$4003
- Overnight stay per baby in Neonatal Intensive Care Unit (per night) \$6978
- Overnight – bed rate (per night) \$2688
- Same Day – bed rate (per day) \$2282
- Emergency attendance (per visit) \$ 603
- Outpatient visit (per appt) \$ 346

All rates are in Australian dollars.

Need more information?

Please contact the revenue office for a quote or if you need to discuss this further (contact details on the back of this brochure).