

Right to Information Decision – Public Disclosure Log

Right to Information No.: RTI201516-021

Information Requested

- 1 A copy of all information relating to waiting list numbers and waiting times for the following specialist outpatient clinics for each region (North, South, North West) for the financial year 2014-15. Cardiology, Colorectal, Diabetic, Ear Nose and Throat, Endocrinology, Gastroenterology and Liver, General Medical, General Surgical, Gynaecology, Infection Diseases, Inflammatory Spinal, Neurology, Neurosurgery, Ophthalmology, Oral and Maxillofacial Unit, Orthopaedic, Plastic, Renal, Respiratory, Rheumatology, Spinal Assessment, Thyroid, Urology, Vascular, and Wound and Pain Management clinics.
- 2 A copy of the actual number of hospital initiated cancellations for each of the above mentioned specialists' outpatient clinics including the reason for each cancellation by region (North, South, North West) for the last financial year 2014-15.
- 3 A copy of the actual number of patient initiated cancellation and or no-shows for each of the above mentioned specialists' outpatient clinics including the reason for each cancellation by region (North, South, North West).

Waiting Lists and Waiting Times

South

Clinic	Wait List Numbers*	Cat 1 Waiting Time	Cat 2 Waiting Time	Cat 3 Waiting Time
Cardiology	211	46	60	90
Colorectal	177	112	558	1 174
Diabetic	88	0	34	193
Ear, Nose & Throat	1 896	278	803	1 224
Endocrinology	94	47	113	145
Gastroenterology and Liver	1 274	672	991	1 084
General Medical	21	0	31	33
General Surgical	656	62	188	691
Gynaecology	476	45	59	137
Infectious Diseases	5	0	38	75
Inflammatory Spinal	20	51	64	89
Neurology	547	92	307	816
Neurosurgery	1 489	494	1 291	1 595
Ophthalmology	539	279	194	418
Oral and Maxillofacial Unit	72	21	83	116
Orthopaedic	1 689	7	308	691
Pain Management	28	140	565	104
Plastic	849	32	354	762
Renal	43	28	160	231
Respiratory	31	45	34	36
Rheumatology	329	98	194	349
Spinal Assessment	415	0	126	358
Thyroid	27	68	74	134
Urology	241	63	83	66
Vascular	29	24	21	19
Wound	7	0	19	0

*Waiting list numbers are aggregate across all categories.

North

Clinic	Wait List Numbers*	Cat 1 Waiting Time	Cat 2 Waiting Time	Cat 3 Waiting Time
Cardiology	855	139	848	903
Colorectal	280	48	280	385
Diabetic	59	186	151	273
Ear, Nose & Throat	351	29	178	204
Endocrinology	132	44	408	191
Gastroenterology	1 145	48	455	791
General Medical	183	102	280	331
General Surgical	1 210	51	636	673
Gynaecology	315	23	49	176
Infectious Diseases	33	39	149	527
Neurology	1501	418	757	815
Plastic	359	41	261	404
Renal	91	92	114	203
Respiratory	735	57	350	910
Urology	524	37	193	472
Vascular	114	209	185	256

*Waiting list numbers are aggregate across all categories.

Clinic	Wait List Numbers*	Cat 1 Waiting Time	Cat 2 Waiting Time	Cat 3 Waiting Time
Cardiology	36	29	7	43
Diabetic	196	111	110	292
Endocrinology	7	0	29	0
Gastroenterology	311	30	138	200
General Medical	5	23	25	56
General Surgical	464	26	62	240
Gynaecology	202	17	50	51
Neurology	31	11	77	83
Neurosurgery	23	68	0	0
Orthopaedic	897	20	103	305
Respiratory	73	35	95	298
Urology	99	29	95	150
Vascular	43	50	214	119

*Waiting list numbers are aggregate across all categories.

Hospital Cancellations

South

Clinic	Hospital Cancelled	Deceased	Other
Cardiology	1 818	78	1 111
Colorectal	102	6	6
Diabetic	217	11	20
Ear, Nose & Throat	268	5	127
Endocrinology	242	5	20
Gastroenterology and Liver	509	5	95
General Medical	216	6	31
General Surgical	946	13	60
Gynaecology	1 287	7	90
Infectious Diseases	83	1	7
Inflammatory Spinal	72	1	50
Neurology	717	7	197
Neurosurgery	662	9	84
Ophthalmology	1 563	28	269
Oral and Maxillofacial Unit	232	1	48
Orthopaedic	1 128	11	457
Pain Management	741	1	18
Plastic	764	7	59
Renal	606	20	52
Respiratory	604	31	195
Rheumatology	459	3	35
Spinal Assessment	99	0	81
Thyroid	125	3	4
Urology	280	12	29
Vascular	158	0	30
Wound	113	2	8
Total	14 011	273	3 183

Clinic	Administration	Not Specified	Other	Overriding Emergency
Cardiology	24	59	100	5
Colorectal	20	6	20	2
Diabetic	90	1	203	0
Ear, Nose & Throat	23	26	13	1
Endocrinology	28	3	32	0
Gastroenterology and Liver	5	31	25	0
General Medical	9	1	101	0
General Surgical	17	17	30	5
Gynaecology	42	4	191	0
Neurology	6	16	20	4
Neurosurgery	1	1	8	0
Orthopaedic	28	1	72	0
Plastic	20	27	17	4
Renal	9	3	21	0
Respiratory	23	8	88	3
Urology	8	12	21	2
Vascular	15	6	10	1
Total	368	222	972	30

Note: non-entries are related to areas that do not manage patients via a waiting list.

North West

Clinic	Administration	Deceased	Clinic Restructure	Other
Cardiology	199	1	20	222
Diabetic	601	4	29	1 765
Endocrinology	341	0	10	276
Gastroenterology and Liver	333	3	20	243
General Medical	372	4	25	259
General Surgical	544	14	188	721
Gynaecology	449	1	148	1 046
Neurology	27	0	1	2
Neurosurgery	44	0	9	86
Orthopaedic	973	5	124	1 801
Respiratory	362	18	12	431
Urology	63	2	44	105
Vascular	47	3	2	53
Total	4 355	28	632	7 010

Patient Cancellations

South

Clinic	Patient Cancelled	Did Not Attend	Not Specified
Cardiology	4 148	1 010	248
Colorectal	185	38	0
Diabetic	703	332	0
Ear, Nose & Throat	1 044	449	11
Endocrinology	547	168	0
Gastroenterology and Liver	975	280	3
General Medical	578	177	2
General Surgical	1 996	733	0
Gynaecology	2 504	927	7
Infectious Diseases	265	105	0
Inflammatory Spinal	254	54	0
Neurology	1 833	433	15
Neurosurgery	1 201	203	1
Ophthalmology	3 957	1 444	74
Oral and Maxillofacial Unit	629	220	4
Orthopaedic	3 192	1 269	54
Pain Management	1 247	592	57
Plastic	1 977	892	3
Renal	1 136	306	4
Respiratory	1 494	402	2
Rheumatology	930	144	0
Spinal Assessment	307	101	0
Thyroid	306	87	0
Urology	769	274	5
Vascular	359	85	0
Wound	299	47	1
Total	32 835	10 772	491

North

Clinic	No Longer Required	Patient Convenience	Patient Complication	Did Not Attend
Cardiology	337	167	68	586
Colorectal	133	74	33	244
Diabetic	151	129	70	1 008
Ear, Nose & Throat	132	72	19	172
Endocrinology	78	30	19	148
Gastroenterology and Liver	189	85	39	496
General Medical	139	78	34	455
General Surgical	227	59	52	250
Gynaecology	166	24	10	932
Neurology	129	80	24	189
Neurosurgery	26	23	2	26
Orthopaedic	427	27	18	1 090
Plastic	263	97	48	489
Renal	86	78	65	150
Respiratory	197	165	87	459
Urology	208	80	48	213
Vascular	54	16	18	53
Total	2 942	1 284	654	7 056

Note: Patient Convenience includes times or dates that did not suit the patient.

Note: Patient Complication includes patients with other medical conditions, were non-compliant, or became in-patients.

Clinic	Cancelled	Did Not Attend	Not Specified
Cardiology	853	173	29
Diabetic	4 275	924	207
Endocrinology	1 037	180	11
Gastroenterology and Liver	790	145	0
General Medical	1 063	179	8
General Surgical	2 568	528	14
Gynaecology	2 859	684	9
Neurology	49	10	1
Neurosurgery	176	8	0
Orthopaedic	4 698	1 141	10
Respiratory	1 279	185	18
Urology	316	38	0
Vascular	153	24	0
Total	20 116	4 219	654